

Living with one foot raised



Annual Report 2004



Mission Statement

Jesuit Social Services seeks to form communities of solidarity with those in need. It expresses its Christian mission through the service of faith and the promotion of justice.

As a social service organisation committed to promoting the common good, we are founded on the model of service of Jesus in the Christian gospels and on Catholic social teaching. We believe in the underlying value and dignity of all human life.

Jesuit Social Services is a community of people, in solidarity with those in need, providing practical programs of service and committed to social action, advocacy and research as an expression of that relationship.

Our vision is shaped by a Christian faith, which is inescapably social in its implications, because it is directed towards how people relate to one another and how society could be ordered. It is a vision of service, which must be a dialogue, born of respect for people, especially the poor, in which we share their cultural and spiritual values and offer our own cultural and spiritual richness.

Jesuit Social Services has a vision of the service of faith and the promotion of justice, which impels us to cross boundaries of culture, religion and social class. This involves a befriending of the poor and those of other cultures and faiths. This vision calls forth communities that challenge the world to act justly, to deal respectfully with one another, to transform its systems of relationships, and to take the command of Jesus to love and serve others as the basis of its life.

*Standing in solidarity with
those in need,
expressing a faith that
promotes justice.*

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L-R: Lisa Maddocks,
Business Support Director,
Kerry Walker Program Director,
Julie Edwards, Executive
Director, Peter Norden SJ,
Policy Director.

Chairman's Message

The 2003: 2006 Jesuit Social Services Strategic Plan was launched in October 2003, a first phase in determining our future priorities. I would like to particularly acknowledge the substantial contribution of our staff to the development of this plan. It is the knowledge of our staff that ensures that Jesuit Social Services continues to meet real needs in the community based on our experience in the field.

Integral to the Strategic Plan is the identification of the characteristics of Jesuit Social Services setting out the principles to which we are committed in pursuing our Mission of *“standing in solidarity with those in need, and expressing a faith that promotes justice.”*

The characteristics identify the values to which Jesuit Social Services is committed and the nature of the relationships that we form. They confirm our commitment to work in areas of unmet need, particularly in the continually changing social and political context of Australia today.

The highly acclaimed reports **Community Adversity and Resilience** (2004) and **Unequal in Life** (1999) by Professor Tony Vinson and published by the Ignatius Centre for Social Policy and Research, have been critical to our characteristics of focussing on unmet need and of seeking to shape public policy through research, advocacy, and action based on our experience in working with marginalised members of society. We have been heartened by the willingness of governments to study the lessons of both reports for future policy making.

In May the Board was particularly pleased to be able to select Julie Edwards from a strong field, as the new Executive Director.

Bernie Geary left to take up a new position with the St Vincent De Paul Society. Although only a short time in the Executive Director's role, Bernie had been with Jesuit Social Services since its foundation and contributed substantially to our achievements.

Julie joined Jesuit Social Services as Program Director in 2001 and has contributed significantly to the developments that we have experienced in the last few years. Julie was Executive Director of Outreach Grief Services, Co-ordinator of Daylesford Family Services and has also worked at Larundel psychiatric hospital, the Brosnan Centre, and St Luke's Family Care in Bendigo. Julie established the Hesus Community, a Catholic lay community in inner city Melbourne offering hospitality to the most marginalised people in our society. Julie is a member of the Social Justice Committee of the Myer Foundation, and of the Catholic Social Services Council of Victoria. She is a delegate of the International Working Group on Death, Dying and Bereavement and a consultant to the Director of the Asylum Seekers Resource Centre. Julie has a Master's of Social Work, and is currently pursuing her Doctorate. She is also a qualified family therapist, an accredited practitioners' supervisor and an accredited grief and loss counsellor.

Julie has a sound understanding and commitment to the Jesuit ethos and is well placed to lead Jesuit Social Services as we pursue our strategic plan.

Jesuit Social Services' partnerships with government are highly valued. We also value the generosity of our many benefactors and donors. It is through the support of our benefactors and donors that we are able to maintain our independence in advocating strongly to governments on behalf of those in need.

The Jesuit Social Services Foundation is responsible for managing the funds received from benefactors ensuring we use our limited funds to maximum advantage. We are particularly grateful for the work of John Arthur as Chairman of Trustees of the Jesuit Social Services Foundation. Fundraising is a particularly difficult challenge for an organisation that focuses primarily on areas of unmet need and we remain dependent on the continuing generosity of our benefactors and donors.

The Board again would like to recognise the highly experienced and dedicated group of staff committed to the mission of Jesuit Social Services. It is those staff that determine the effectiveness of Jesuit Social Services, and enable learnings in the field to inform future social policy.

Finally, Jesuit Social Services is a vital work of the Australian Province of the Society of Jesus. The commitment, practical guidance and support of the Jesuit Order are fundamental to our success.

Peter Johnstone
Chairman



Executive Director's Report



'Living with one foot raised' is an image that reflects the character of Jesuit Social Services. Over the past year the 'raised foot', which speaks of a readiness to respond to unmet need, has been expressed in various ways in both policy and program arenas.

The **Community Adversity and Resilience** report mapped locational disadvantage in Victoria and New South Wales and gave us further evidence of the way disadvantage is entrenched in particular geographical areas; the same research identified the powerful, ameliorating impact of social cohesion - strengthening our resolve to build inclusive communities.

Other initiatives that demonstrate this **readiness to address unmet need** include: our work with colleagues to change the age jurisdiction of the Children's Court from 17 to 18 years; the taking up of new ways of promoting social and economic participation for young people through the development of social enterprises and creative industries; our response to requests from emerging communities, such as the Somali community, to work with them to address needs they identify; the commitment to respond to families bereaved by suicide.

The image of the other foot firmly grounded in the real lives of those most disadvantaged young people, families and communities has been given expression through the range of practical, direct services: the hundreds of visits to young people in prison and juvenile justice facilities; the hours spent sitting alongside young people as they struggle to make sense of their situation and rebuild their lives; the support given to families devastated by loss; the partnership with those who have least voice in our community - strengthening their connection with others and their capacity to have a say over their own lives. All these are expressions of proactive engagement and the **development of respectful relationships** that are the basis of all our work.

The following pages demonstrate aspects of our work at Jesuit Social Services and provide a glimpse into some of the initiatives of the past year. None of this would have been possible without a close working relationship with governments at all levels, who provide the core funding necessary to deliver many of our programs. I warmly acknowledge the philanthropic sector which has demonstrated generosity, imagination and commitment to those in need by resourcing us to pilot and evaluate new ways of working with disadvantaged people.

To our donors, thank you. The fact is that without them: without you - Jesuit Social Services would not exist. Our vision for a more just society is one we share with you. We acknowledge your generosity and commitment to work in partnership with us to realise this goal.

Finally, a few words of thanks. Firstly to my predecessor, Bernie Geary, for his significant contribution to Jesuit Social Services over 16 years. Bernie's commitment to the most disadvantaged in our community is a legacy we treasure. I am grateful to and inspired by my colleague, Peter Norden SJ and the Program Managers, Peter Coghlan, Cathy Guinness and Karen Field, the Volunteer Co-ordinator, Bob O'Halloran and the fantastic staff and volunteers who make up Jesuit Social Services. Heartfelt thanks go to our Chairman, Peter Johnstone and the Board of Jesuit Social Services for the generous sharing of their expertise and for their support, especially during the time of my transition to Executive Director.

Julie Edwards
Executive Director (from May 2004)



"Ignatius of Loyola, a Basque, who founded the Jesuits in 1540 said that his followers should 'live with one foot raised' ready for action."

Policy Director's Report

The involvement of Jesuit Social Services in the work of shaping social policy, public advocacy and research is one of the distinguishing and characteristic features of our organisation.

The policy and research arm of Jesuit Social Services, the **Ignatius Centre for Social Policy and Research** is regularly asked to respond to current issues in the public domain. Our capacity to respond constructively in such public debate is founded on our extensive program involvements, which now represent several different fields of endeavour.

The Ignatian ethos contains an important characteristic: of being committed to bring about the greater good, and using those means that will help our efforts to have a more lasting and far reaching impact. In the modern day, this characteristic impels us to engage with the various forms of mass communications. In addition to radio, television and print media, the internet is becoming increasingly important in spreading the word. Every day thousands of people make contact with us through the Jesuit Social Services web page (www.jss.org.au).

After twenty-seven years of working with troubled young people assisting them to resettle after release from a correctional institution and our more recent involvement in running mental health, employment and drug treatment programs, we realised how important it was to prevent such problems in the future.

Our greatest contribution in this area has been the research we have undertaken in the last six years, mapping the concentration of disadvantage by location, using the postcode divisions in both Victoria and New South Wales. Our involvement with Emeritus Professor Tony Vinson in this work has been extremely valuable and has been positively received by State and Federal Government authorities.

Working closely with the New South Wales Premier's Department and the Department for Victorian Communities, we have now documented material on locational disadvantage in Australia in two major research reports: **Unequal In Life** (1999) and **Community Adversity and Resilience** (2004).

One significant achievement of our public policy work in the last twelve months has been the commitment we obtained from the Victorian Government to change the age jurisdiction of the Children's Court from seventeen to eighteen. This resulted from a long campaign, drawing on the Brosnan Centre's knowledge of how seventeen year olds are treated when placed in adult prisons in Victoria.

The commitment of the Victorian Attorney General to change this legislation in the Spring Session of the Victorian Parliament this year was confirmed after Premier Bracks was briefed on this issue during his visit to the Brosnan Centre earlier this year.

As soon as this new legislation is proclaimed, Victoria will then be in conformity with the United Nations Convention on the Rights of the Child (Article 37C) which states that: "Every child deprived of liberty shall be separated from adults unless it is considered in the child's best interests not to do so".

Father Peter Norden, S.J.
Policy Director
The Ignatius Centre for Social Policy and Research.



Peter Norden SJ, Policy Director Ignatius Centre for Social Policy and Research and David Holdcroft SJ Board Member



*At Jesuit Social Services there is a restlessness,
a striving for more, an alertness to our context,
to the world in which we live and work.*

Program Director's Report

The programs of Jesuit Social Services consistently provide compassionate and effective service that demonstrates fidelity to some of the most disadvantaged people in our community. Fidelity in these circumstances means **not giving up on people**. It means **forming relationships** that allow people to trust again and to imagine and realise other possibilities for themselves.

In addition to our ongoing work Jesuit Social Services has initiated a number of projects that build on and extend our mission. A common theme underpinning all these activities is addressing social exclusion by building connectedness.

The new **Gateway** building in Victoria St, Abbotsford, provides young people who have effectively been barred from participation in the world of education, training and employment with the opportunity to experience themselves as students, workers, citizens. The Gateway dinner saw some of Melbourne's well-known chefs working alongside program participants to prepare and serve a sumptuous meal of food and wine donated by suppliers (large and small), while diners were waited on and entertained by program participants keen to demonstrate their emerging talents.

Jesuit Social Services was successful in its bid to deliver two new restorative justice programs: **Community Justice**, a group conferencing program which brings together the young offender, the family and other supports, a legal representative, the victim, and a member of the police; and **XLR8**, a mentoring program in the southern and eastern metropolitan regions of Melbourne for young people connected with the Juvenile Justice system. This program, **XLR8**, will link young offenders with an adult mentor from the community in order to provide pathways to education, training and employment. Both these initiatives aim to restore the young person to the community, to repair the harm that has been done and to build a more cohesive society.

In June 2004 we launched the **Support After Suicide** project. This project targets families who are suffering following the suicide of a loved one. The project also aims to build the capacity of workers in the education, health and welfare sectors to provide effective and appropriate care for them.

Inside Families has been in operation since December last year. This project works with men in prison struggling with substance misuse while at the same time engaging their families in the community. The project aims to build understanding and strengthen family bonds. The benefits are felt by the children and all members of the family, not just the men when they make the transition back into the community.

Our work brings many moments of satisfaction and joy as we see real change occurring in individual lives and in the policies and structures that shape our society. The acute vulnerability of many of the people we engage with, however, was reinforced for us during the year when a young man who was engaged in one of our programs overdosed and died. This tragic event underlined the urgency of our activity and served to strengthen our commitment to those most disadvantaged in our community.

Julie Edwards
Program Director (until May 2004)

Executive Director, Julie Edwards; former Executive Director, Bernie Geary and Gateway Manager, Karen Field.



*Jesuit Social Services is not a huge organisation
- we have enough bulk to have traction and
therefore effectiveness on the ground...*



"I am a former heroin addict, better known by society members as a junkie low life gutter crawler, criminal or a loser. Now I am also known by people closest to me as a friend, daughter, grand-daughter, niece, sister and now a student.

I have had a lot of hurdles to jump over in my journey to recovery and believe me it hasn't been easy. Luckily I have had the utmost support of people at Gateway who have been by my side every step of the way, they have all aided me in some way." Sarah

This page: TOE Program participants.
Opposite page: Arts & Culture Program - art exhibition;
Hon John Thwaites MP and Gateway program participant Dean at Juvenile Justice Mentoring Launch

Number of program participants per month: 50
Number of young people engaged in VET/employment: 24
Number of referrals for the year: 119
Percentage of program participants with:
• Mental illness: 85%
Including Substance misuse
• Offending history: 60%
Gender
Male: 58%
Female: 42%
Age
<19 years: 12.5%
18-21 years: 15%
22-24 years: 47.5%
<25 years: 10%
unknown: 15%
Average educational attainment: Year 9
Participants unemployed at referral: >90%

Gateway

Gateway is a joint initiative of Jesuit Social Services and Youth Substance Abuse Service (YSAS). The aim of the Gateway program is to achieve real economic participation for disadvantaged young people by creating pathways to education, training and employment. We do this by offering a long-term program where young people can:

- Learn skills and be given the opportunity to use those skills in a way recognised and valued by the community
- Explore an area of employment and training that they are interested in.

To achieve this takes time. We begin by **providing a safe place** where young people can try out different things and have a taste of 'success'. Staff are optimistic, recognising talents and strengths and able to challenge program participants to see who they could be. This may be in stark contrast to who they think they are now, or what their experiences to date have shown them. It might stand in contrast to what could be assumed based on an assessment of the sum total of their health risks, their disadvantage and their life histories.

For some young people, who will always need to manage physical and mental health issues, mainstream education and employment cannot respond to their needs. To facilitate these young people's participation Gateway has been trialling flexible, new learning and employment arrangements. In order to achieve this we are forging relationships with a range of service systems, government departments, philanthropy and the business sector.

*but we're not so heavy and cumbersome
that we get stuck or lack the agility
to move, to change direction.*



Gateway Collingwood Site

The last six months has seen the **refurbishment of the Gateway Langridge Street site**. This refurbishment has involved the establishment of a new reception area and art studio, a fully equipped music studio, a Job Club and study space for Gateway participants.

Gateway Abbotsford Site

In February 2004, Gateway acquired a new site located at 563 Victoria Street, Abbotsford. This new site, currently being refurbished, houses a range of new education, training and employment initiatives. The programs at this multi-purpose venue give particular emphasis to training and social enterprise activities. Young people choose projects or enterprises they wish to develop skills in, and are supported to move towards greater economic participation in the wider community. Currently program participants are learning skills in woodwork, metal work, jewellery and the visual arts.

On March 24th, 2004 a Dinner Party for 80 was held at Victoria Street to raise support for **Its Just Fare**, a catering/café enterprise and training facility. A selection of Melbourne's profile chefs including Loretta Sartori, Tony Tan, Tracey Lister, Sylvano Alessandro, Natasha Murphy, Daniel Airolodi, Paul Healey, Luttice Eminy and Carmen Van der Hum prepared the food alongside program participants. Twelve Gateway participants waited on guests and worked in the kitchen. Entertainment was provided by Kutcha Edwards and Aralyn from Gateway. Everything, from food and wine to kitchen equipment and tables and chairs, was donated contributing to the great success of the evening.

The Outdoor Experience

Through adventure and wilderness experiences TOE programs provide young people with positive experiences that facilitate change in their lives.



Juvenile Justice Mentoring Launch

The Hon John Thwaites MP launched the Mentoring Program at Victoria Street on 17th March 2004. The Hon Sherryl Garbutt MP, Andrew Rimington from VECCI and three program participants addressed those present. The Mentoring Program operates in the south and east of Melbourne. It connects young people, 12-20 years who are on custodial sentences or involved with juvenile justice, with an adult role model from the community. The program is increasing young people's access to education, training and employment opportunities.

Arts and Culture

The Arts and Culture Program uses art and music to promote the health of young people and to improve their quality of life.

*At Jesuit Social Services relationship
is central to everything we do.*



*Fire burning
in my eyes;
Anger, Hate -
a world of lies.*

*Shameless passion,
a body abused;
Powerless, Afraid-
all battered and bruised.*

*Recurring thoughts,
a simple mistake;
Ashamed, Confused -
no easy escape.*

*Isolated suffering,
the pain withheld;
Silenced, Betrayed-
no tears compelled.*

*Feelings Denied,
a painful view;
Besieged, Alone-
How nobody knew.*

Anita

Connexions

Connexions continues to provide a vital and unique service to young people with complex problems associated with their mental illness and substance misuse.

The **Connexions model** has two prongs that work together to successfully engage young people and ultimately bring about change: intensive outreach support helping young people diminish the chaos in their lives (eg find accommodation, access health/mental health services, secure income, fulfil obligations such as court attendance, stay connected with a stable adult); a flexible, mobile counselling program that helps young people work for sustainable change, address the underlying issues they are contending with, connect/reconnect with family and the community, move to education, training or employment.

Family Connexions

Family Connexions is a pilot project running over three years (to conclude December 2004). The project has been working in partnership with the Youth Substance Abuse Service and St Vincent's Mental Health Service. The aim of the project is to build connectedness between young people with mental health and substance misuse issues and their families. Strategies have included: working directly with family members (providing counselling and group programs) and working with agencies engaging with these young people to ensure they cultivate environments and practice that are conducive to the involvement of families.

This project is supporting research that demonstrates that the involvement of families impacts positively on mental illness and substance misuse and safeguards against suicide and self-harming behaviour. The project is also demonstrating that organizational culture is a critical factor in determining family involvement in the care of their young people. Training and secondary consultation have proven effective methods to impact positively on agency culture.

*It is in and through relationships
that we have come to understand
what the issues really are*

Intensive outreach support:
45 young people

Counselling:
63 young people

Percentage of program
participants with:

- Mental illness: 100%
- Substance misuse: 100%
- Offending history: 75%

Gender

Male: 59%
Female: 41%

Age

<19 years: 25%
20-24 years: 70%
25+ : 5%

Average educational attainment:
Year 8

Participants unemployed at referral:
90%+



Johnnie is 20 and it's his release day - he has been in prison for the past 18 months and the Brosnan Centre Worker is waiting for him outside Reception. Johnnie has a plastic bag with a few items of clothes, but he's looking forward to meeting up with his Worker - they met 2 months ago in the prison and Johnnie was offered accommodation, help with Centrelink, food and ongoing support by The Brosnan Centre. There might even be some job prospects further down the track. He's not sure how it will all go, as he hasn't had 'support' before - no contact with mum or sister for years, and can't remember dad at all. Johnnie's heroin use has made contact difficult over the years. He's a bit worried about making it this time - he doesn't want to go back inside again, but knows it's going to be a struggle.



Brosnan Centre Patron, Garry Lyon, ex Melbourne AFL player

The Brosnan Centre

“There are three things needed by people upon their release from prisons:
 - a place to live that is decent - a job that they can handle - and friendship.
 ...the hardest to provide is friendship” *Fr John Brosnan*

When a young person gets out of prison and there's no one there to meet him, he's got nowhere to live and no job to go to, he's not off to a good start. The very reason the Brosnan Centre exists is to make sure that doesn't happen.

The service focuses on young people 17-25 years who have difficulty reintegrating into the community after their sentences have been completed: those with least support and hope. We target young people who have complex needs related to isolation, homelessness, drug and alcohol misuse, mental illness and intellectual disability.

The Brosnan Centre staff start building the relationship with young people while they are still incarcerated. This continues post-release and includes practical assistance with everything involved in successful reintegration into the community: housing, drug counselling, reconnecting with family if possible, recreation options, pathways to training and employment.

Perry House, a special work of the Brosnan Centre, is a residential facility and outreach support service for intellectually disabled people who have been involved with the criminal justice system. Perry House recognises the ways in which people with an intellectual disability are gifted, thus upholding the value and dignity of all human life. The program provides training in the development of independent living skills - cooking, cleaning, washing and accessing the community.- with the aim of better equipping residents for the transition to less supported accommodation.

Number of young people assisted after their release from prison or Juvenile Justice Centres: 781

Number of Referral Sources (not including self-referral or family referral) from a range of organisations and institutions: **34**

Number of visits to Juvenile Justice Centres: 145
 Melbourne JJC; Malmsbury JJC; Parkville Youth Residential Centre.

Number of visits to Prisons / Custodial Facilities: 351
 Port Phillip Prison
 Barwon Prison
 Dame Phyllis Frost Centre
 Tarrengower Prison
 Fulham Correctional Centre
 Won Wron Prison
 Bendigo Prison
 Beechworth Prison
 Ararat Prison
 Dhurringhille Prison
 Melbourne Assessment Prison
 Thomas Embling Hospital
 Melbourne Custody Centre

Number of CSEPP Registrations: 280
 Correctional Services Employment Pilot Project (CSEPP) assists prisoners at Fulham and Won Wron Prisons with employment preparation and to assist with job placement and support after release.

- the precursors to young people's marginalisation and dysfunction are embedded in their experiences of abuse, neglect and trauma.

pic to come

Highlights of the year

Publication of 'Mobilising Community Participation': a paper describing the practice and outcomes of the community development work on the housing estates.

Partnerships with residents and other agencies (government and non-government) resulting in more than 37 different types of activities and programs.

Homework Support Program: after school tutoring program was established with Vietnamese, Chinese, Hmong and other families participating.

Neighbourhood Renewal and Public Housing Advocacy Program: commitment to work in partnership over the next 3 years in Fitzroy, Collingwood and Richmond with the Department of Human Services, to increase engagement of residents in community life and to link residents to governance and leadership structures.

Collingwood Community Information Centre was recognised as the Community Service of the Year in the City of Yarra Australia Day Awards, 2004. The centre has trained 36 people, mostly residents, as volunteers who provide information and referral options to 120 clients per month. Increased funding has secured it as a hub for the local multicultural community.

Community Empowerment Partnership, Richmond: eleven community advocates were trained. Outcomes of the project include: the establishment of the Melbourne East Timorese Activities Centre, the Housing Week Photographic Exhibition, the establishment of the Vietnamese Singing Group and the revival of the No Bull community newsletter.

Community Programs

Communities Together

Following the research undertaken by Jesuit Social Services in 1999, **Unequal in Life**, which identified a number of locations of high disadvantage in Melbourne we established community development programs in the high-rise public housing estates of the City of Yarra (Collingwood, Fitzroy, Richmond).

These estates have a history of severe disadvantage, where people on low incomes, including migrants, refugees, sole parents, aged people and people with mental health and other disabilities, have been housed. Other characteristics the communities suffered were neglected buildings and amenities and the impact of the illicit drug trade moving into the estates. This contrasted with the gentrification of these neighbourhoods and led to increased stigmatising of the estates.

As we came to know the communities it soon became apparent that they provided a strong prospect for success for any such project. Their assets included: strong traditions of community activism and cultural identity; common issues of concern which people were keen to change; strong interest from unemployed people to enter the workforce; creativity and energy from the range of cultures and backgrounds; Tenants Associations which had survived despite severely reduced funding; community agencies committed to community development and service improvement on the estates.

Findings of the EXTERNAL EVALUATION OF 3 YEAR

Communities Together project:

- People feel safer
- Community participation has increased and is more harmonious and culturally diverse
- Tenant Associations have attracted new people and participate in a broader range of decision-making structures and partnerships
- New ethnic organisations and new groups have been formed
- Information provision in English and other community languages has greatly improved
- English language learning has increased
- The physical environment has improved considerably
- Community facilities are more numerous and their quality has improved
- Participation in training and paid employment has increased significantly.

(Full report available www.jss.org.au)

These experiences are closely connected with their context of poverty, unemployment and locational disadvantage.

pic to come



Caption?

Highlights of the Year

Vietnamese Culture Day: 180 people including local agencies and school children enjoyed learning about Vietnamese values, dance, dress and food.

Vietnamese Somali cooperation

Vietnamese staff have provided support to the Somali Community in Victoria organization, located in the same building. This support has resulted in Jesuit Social Services successfully applying to DIMIA to run a Refugee Youth Project over the next year.

Housing options for single young people

VWRC has worked with the Salvation Army and St Vincent de Paul to secure a 2 bedroom flat for single young people.

Single Mothers Support Group

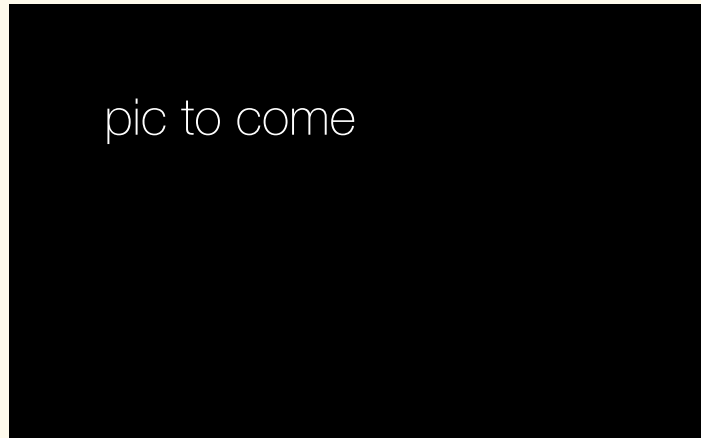
The membership of this group has increased to 48. They have monthly meetings and participate in other activities such as information sessions, flower arrangement, cooking and dancing classes and Parenting Workshops.

Vietnamese Welfare Resource Centre

Based in the Flemington high-rise public housing estate, the Vietnamese Welfare Resource Centre has been responding to the needs of the local Vietnamese community for over 17 years through:

- the provision of information and referral
- the delivery of direct services such as counselling and crisis accommodation
- the provision of groups for young people, families and the aged
- fostering community and cultural activities.

The growing demand for services from the Vietnamese community in St Albans and Sunshine has resulted in the Vietnamese Welfare Resource Centre extending its operation to St Albans two days a week.



pic to come

Face to face services (information, referral, counselling): 801

Major issues: Income support and material aid, accommodation, family and parenting, settlement and immigration, domestic violence, gambling and drugs.

Telephone information and referral service: 804

Major issues - material assistance, accommodation and immigration.

Group/cultural activities: 28 forums, classes, training programs and festivals with 2037 participants.

Ten transitional houses are allocated to this service, and provide supported emergency housing for young people and single parent families.

Ongoing group activities:

- Young Mothers Support Group: weekly
- Dancing groups: fortnightly (elderly women, young mothers, children)
- Family Club: fortnightly
- Point Project for youth: weekly
- New Hope Club: weekly
- Elderly Group: weekly

We help young people in danger of falling through the gaps. Young people need a meaningful social and economic participation in our society.



Andre is serving a two year sentence. *INSIDE FAMILIES* is helping him resolve issues including anxiety, low self-esteem and alcohol use. In resolving these issues, Andre has been able to better communicate with his ex wife and thus improve relations with his two sons. *INSIDE FAMILIES* is helping to prepare Andre for a new start upon his release, which will involve an acceptance of the end of his marriage and an ongoing relationship with his sons.



A Parent's Treasure Chest: Exploring the Path to Resilience was provided as a resource for the programs.

64 trained workers in 4 Locations

32 parenting education groups

200+ parents in groups of

- Indigenous families
- Parents of children with disabilities
- Fathers in prison
- Non English speaking parents
- Women in crisis accommodation
- Disadvantaged young mothers

An independent evaluation conducted by the University of Melbourne noted the following achievements:

- Delivery of parent groups in local community to meet the needs of vulnerable families
- Strengthening of relationships between local early childhood services
- Changes in the work practice of several agency staff
- Greater understanding of the needs of vulnerable families
- Flexible group facilitator training & solution focussed philosophy
- Appointment of parent education professionals
- On going groups
- High response rate

Parents agreed learning new approaches to parenting were most helpful

What's been achieved in the first 9 months of *INSIDE FAMILIES*?

Prison visits: 115
Counselling:
45 prisoners
12 families
Postal packs: 44

Parenting Australia

Parenting Australia encompasses a number of individual programs that address the needs of families to ensure that the wellbeing of children is maximised. The programs also provide education, training and consultancy services in the community with the goal of increasing resilience, connectedness and care in families, particularly those who are isolated, vulnerable or have diverse needs.

Early Intervention Parenting Program

This aim of this highly successful three-year project (completed June 2004) was to develop and implement an early intervention model of practice for vulnerable families with young children.

This project built on existing programs that address the universal needs of families with young children, identifying and targeting vulnerable families at an early stage in order to prevent further difficulties developing.

Inside Families

The Inside Families pilot project is an initiative of Jesuit Social Services. The project has two key objectives: to develop and implement support networks for family members of prisoners with substance misuse issues and to strengthen relationships between prisoners and their families.

The distinctive feature of this new project is that it works directly with men in prison while **at the same time** working with their families in the community. Work with families involves partners, children, parents, grandparents and close family friends.

Interventions include telephone counselling, face-to-face counselling (for prisoners and their families) and parallel family programs: with men in prison concurrently with their families in the community. These programs focus on the impact of substance misuse, address aggressive and violent behaviour and increase participants' capacity for building and maintaining healthy relationships and developing effective parenting skills. Postal packs containing information about the transition from prison to family and drug and alcohol issues have been developed and distributed to families in rural regions or those not able to access the direct service.

We address intergenerational patterns of abuse and neglect and help build resilient families.

Ben, 16, was referred from the Children's Court to a group conference for a number of charges related to an incident that took place at a party in late 2003. Ben, together with a number of mates, went to a birthday party and became involved in an argument with the resident of the house after Ben was asked to leave the party. A fight occurred between these two resulting in the Ben falling through a window and smashing a number of other windows before he left the premises.

A conference was held and attended by Ben, his mother and brother; the police informant, legal representative, a juvenile justice worker and, as the victim did not wish to attend the conference, a victim support worker who provided victim awareness information to those present at the conference.

An outcome plan was developed at the conference addressing how Ben could make amends to the victim and a plan to prevent him committing further offences.

Ben wrote a letter of apology to the victim that was delivered to the victim by the police officer at the conference. Ben also paid money to the victim to cover the insurance premium excess for the broken windows at the house. As part of making amends and contributing to the community, he built a barbecue for a youth club in the local district. Ben continues to do well since the conference.

Young to be moved out of adult jails

By Peter Dale
Law Reporter

The State Government will move 17-year-olds out of the adult detention system as part of a range of new justice initiatives.

The initiatives could include encouraging early guilty pleas by indicating the sentence and giving magistrates the power to order mediation between litigants.

Attorney-General Rob Hulls unveiled 23 initiatives in a Justice Statement yesterday, saying they would ensure the system was accessible, affordable, effective and efficient.

The statement included a pledge to expand the Youth Court to Mildura and Croydon and to the Children's Court.

"Increasing the age limit of the Children's Court to 18 will ensure young people don't end up in adult prisons," Mr Hulls said.

Father Peter Norden of the Humanium Centre, which helps young prisoners back into society, welcomed the move, saying it was long overdue and brought Victoria into line with the rest of the country.

"One of my first experiences of visiting Pentridge back in 1976 was to be confronted by a 17-year-old who had been raped several times," Mr Norden said.

"The change is well and truly overdue and welcomed. It brings us into line with the UN Convention on the Rights of the Child."

Father Norden said every Victorian 17-year-old should be entitled to the protection of the Children's Court, not only to spare them possible physical and emotional trauma but to remove the danger of them making their way out of adult prisons.

He said a small number of

17-year-olds were in adult prison at any time but thousands appeared before the courts each year.

Mr Hulls said the Government also wanted to explore a sentence indication procedure whereby defendants could be given an indication of their likely sentence if they plead guilty.

"They would have to understand that if they took the matter to trial such sentence discounts, if you like, would not be available," he said.

The Government also pledged in the Justice Statement to review Victoria's "increasingly incoherent, no longer logical or coherent" criminal code by 2007 and also to modernise the Bail Act and the Evidence Act.

Other initiatives included in the Justice Statement are:

- Increasing the civil jurisdiction of the Magistrates Court from \$40,000 to \$100,000.

- Consideration of outlining victims' rights in a Victorian Charter.

- Examining developing a human rights and responsibilities charter.

- Reviewing the Consumer Act to improve the court's capacity to contribute to accident prevention.

- A commitment to a national legal profession.

Shadow attorney-general Andrew McIntosh dismissed the Justice Statement as a distraction from the pressing issues of gangland shootings and alleged police corruption. He said it was more a statement of platitudes and self-congratulation than a concrete blueprint for the future of justice in the state.

But Law Institute president Chris Dale said it was a positive message that contained many fine initiatives, particularly keeping 17-year-olds out of the adult jail system.

Broady kids most needy, say Jesuits

By Lyndal Reading

BROADMEADOWS is one of Victoria's most socially disadvantaged suburbs, a new study says.

The Jesuit Social Services study - Community Adversity and Resilience - analysed more than 1000 postcodes in Victoria and NSW.

Report author Professor Tony Vinson used 13 indicators of social disadvantage to assess each area. Broadmeadows and Braybrook were among Victoria's 30 most disadvantaged postcodes.

Professor Vinson said the most disadvantaged areas were characterised by low incomes, early school leaving, low work skills, unemployment and crime. "These places attract the attention of the authorities through poor care and management of children," he said.

The study showed areas that had a high number of child abuse and neglect cases included Broadmeadows, Cranbourne and Frankston.

Professor Vinson said causes of disadvantage could stretch back many years. "There have been opportunities to remedy these problems along the way, but it hasn't happened," he said. "Governments tend to think in three or

four-year cycles, but entrenched disadvantage isn't going to turn around in such a short time."

Professor Vinson endorsed moves by Hume Council to create a bill of rights.

"Anything that promotes the dignity of people is to be applauded," he said.

Professor Vinson said the way to continue disadvantage was to ignore it but that focusing on children was one way to help communities. "We shouldn't resign ourselves to the fact that some children will go through their education without being able to read and write properly," he said.

Jesuit Social Services policy director Father Peter Norden said the study offered hope to some areas.

Calwell Federal Labor MP Maria Vamvakinou addressed the issue of poverty in Broadmeadows in a speech to Parliament last week, while the Senate and Hume Council were also due to release reports into poverty. "If we measure our civil society on the way we treat our most disadvantaged then it's fair to say that we may have failed the people of Broadmeadows," she said.

She said it was time that party politics was put aside to tackle poverty.

Details of the study can be found at www.jss.org.au

Community Justice

Community Justice is a Group Conferencing Program based on restorative justice principles. The aim is to bring together the young person who has offended, the family, community members and the victim of the crime to discuss ways for the young person to make amends for the harm done by the current offending behaviour.

The program operates across metropolitan Melbourne and targets young people 10-16 years of age who have been referred from the Children's Court. It provides the court with an alternative pre-sentencing option that aims to divert young people from further or more serious offending.

Total Referrals: 31

Total Conferences: 25

Percentage of conferences with Victim Participation: 64%

Percentage of Outcome Plans that included victim restitution: 100%

Percentage of Outcome Plans that included making amends to the victim and a plan to prevent further offending: 100%

Court results after the conference: 23 Good Behaviour Bonds 2 Probations

25% of those in prison come from 2% of Victoria's postcodes. All our work is aimed at addressing unmet need: in order to bring about change.



Highlights of the Year

- Development, delivery and co-ordination of two subjects in the Graduate Certificate/Diploma of Experiential Learning at Victoria University in 2003/4: in collaboration with Gateway staff from The Outdoor Experience (TOE).

- Review, development and delivery of one subject in the Graduate Diploma in Adolescent Health and Welfare, University of Melbourne (Centre for Adolescent Health). This subject focuses on best practice with young people at risk. It will be offered on-campus and via distance education in 2005 and will be coordinated by the Education and Professional Services Unit Coordinator.

- Development and delivery of training and professional development on the topic of "Family-Aware Practice" for organisations working with young people.

Education & Professional Services Unit

The Education & Professional Services Unit was established in 2003. The main purpose of the Unit is to facilitate the sharing of the unique body of program and practice development within Jesuit Social Services to the advantage of other organisations and workers who engage with disadvantaged young people, families and communities.

The Unit also co-ordinates the staff development program for Jesuit Social Services staff. Forums are conducted at orientation and throughout the year providing staff with opportunities to: update their knowledge and skills; discuss relevant research and literature emerging from the field; reflect on their practice; and explore how their values and the organisation's mission inform their work. The staff development program ensures that staff across the organisation are operating from a shared value base and within a consistent practice framework that is underpinned by the latest research and literature.

Montserrat, our country retreat program located at Alexandra, continues to provide a peaceful and reflective home for a few days break for families with whom we work in metropolitan Melbourne. It is also a wonderful place for us to conduct staff training and planning workshops. We have been pleased to have been to make this facility available for other non-profit community service organizations.

We go to areas of unmet need and we undertake research into the social and economic problems our society.

Jesuit Social Services Annual Dinner May 29th 2004

The annual dinner is an opportunity for our colleagues and supporters to come together in friendship, hear news of Jesuit Social Services and be stimulated by a thought provoking address from a key note speaker.

This year more than 750 people came to Melbourne Town Hall to share the evening with us and hear our guest of honour, former Australian Prime Minister Paul Keating challenge us to consider the plight of the 'new poor': young people; and particularly those who are disconnected from our community.

Paul Keating: Keynote Address Extract

"I am a great supporter of the work of Jesuit Social Services. The work of welfare agencies has certainly changed in recent years, with community organisations such as Jesuit Social Services increasingly delivering the services that government used to provide.

Much else has changed over this time. While Australia is no doubt a far more prosperous nation than ever before, this has come at a cost. The certainty of past decades is no more. The economic defence model, full employment model is over.

Today, a large number of Australians are locked in to casual forms of employment, and are overwhelmingly dependent upon the social struts of health and education. They are increasingly locked out of property ownership because of soaring prices.

These are part of the group I will refer to as the 'new poor': those young Australians aged from 18 to 30.

New poor generalisation ignores the schism between two distinct groups, broadly defined as either connected or disconnected from the structure of the new, uncertain Australian economy. This entails a struggle between the mainstream and those on the periphery, whether because of

geography or family or low levels of job skills and education.

Access to education and labour market training are perhaps the two key ladders of social mobility. A slow degradation of the ladders of social mobility and equity-oriented social and economic policy has further marginalised our society's more disadvantaged groups.

That is where organisations like Jesuit Social Services are important.

The whole notion of social equity and inclusion is being challenged in our society, and therefore, there is no more important time to turn our thoughts to what sorts of values we would instead have flourish: carelessness, heartlessness, diffidence.

We must work to reconnect the disconnected, and to re-establish our commitment to those much less well off in our society.

When I was asked to come here tonight, I was honoured; I'm not really much of a goody two shoes anymore: I've done enough of that. But I'm here for my regard for Jesuit Social Services and the great works they continue to do."

Paul Keating
Former Australian Prime Minister



Paul Keating

Summary of fundraising dinner
how much was raised
where it is spent???

We have formed a particular culture and identity that weaves those threads together in a distinctive way in order to have the greatest positive effect.



www.jss.org.au

The Jesuit Social Services web page (www.jss.org.au) is one of our major means of communication with the wider community.

Since the release of our latest research on locational disadvantage in March this year, the number of "hits" on our web page has maintained a consistently high rate.

On 9th March, the day of the public launch of the report, Community Adversity and Resilience, there were 45,478 hits.

The number of hits remained at around 10,000 each weekday for several weeks.

Six months later, our web page is still receiving between 5,000 and 7,500 hits each week-day, more than twice the rate prior to the release of the report.

Publications

Groundbreaking research on the social distribution of disadvantage across Victoria and NSW gained extensive media and political interest when it was released on 9th March 2004 by the Ignatius Centre for Social Policy & Research.

The Community Adversity and Resilience report is the sequel to a 1999 report, also by Professor Tony Vinson, 'Unequal in Life'. Both mapped poverty and disadvantage according to postcode.

The Department of Victorian Communities and the NSW Premier's Department funded the report. The findings point to an important new perspective for government authorities to consider in their strategic planning processes: high social cohesion modifies some of the harmful impact of social disadvantage.

Community Adversity and Resilience: the distribution of social disadvantage in Victoria and NSW and the mediating role of social cohesion. Vinson, T. (2004).

Unequal in Health. Study compares access to comprehensive health care between the 30 most disadvantaged postcodes and the 30 postcodes that fell in the middle range in the States of Victoria and New South Wales. Vinson, T. (2002).

Mobilising Community Participation. Communities Together (2004).

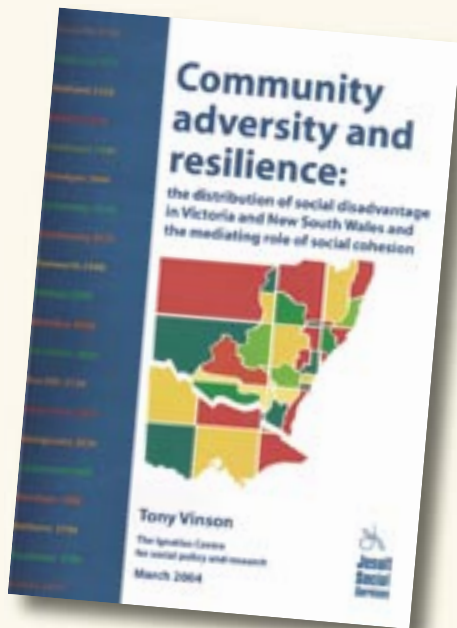
Restorative Justice: a new vision for criminal justice. Norden, P. (2004)

A Parent's Treasure Chest - exploring the path to resilience. Jenkin, C. & McGennis, A. (2004).

The Outdoor Experience: a journey into the world of relationship. Paper presented at the Third International Conference on Drugs and Young People, in Sydney in May, 2002. Conway, J. (2002).

Risking Art - Art for Survival Outlining the role of the Arts in services to marginalised young people. Marsden, S. & Thiele, M. (Eds.) (2000).

Engaging Art :The Artful Dodgers Studio a theoretical model of practice. Thiele, M. & Marsden, S. (2003)



Crime & Punishment - moving from retributive to restorative justice. Position paper. Norden, P. (2002)

Me & My Family: a program to assist men enhance family relationships (2002)

Worlds Apart. A versatile and user friendly video and training manual that addresses family conflict within the Australian Vietnamese community

*Before I plant that foot, I stand poised:
I need to know: What is the ground I walk on?
And how do I discern that?"*

Jesuit Social Services Staff & Volunteers

Jesuit Social Services employs nearly 100 staff. Some of these are part time, casual and sessional staff, In addition we are fortunate to have over 60 active volunteers. Below is a list of all staff and volunteers who worked with us during 2003/04. Most of those listed continue with us into 2004/05. Others worked for a brief period, whilst others gave years of service. We extend our gratitude to all those who shared their skill, commitment, creativity and compassion in order to build a more just society. Special thanks to Bernie Geary - 16 years of service, Hieu Tan Nguyen, 12 years and Lai Yin Foong and Helen Buckley fcj for almost 7 years each.

BOARD MEMBERS

Peter Johnstone, Chairman
CEO, City of Boroonara

Jenny Burger
Community Health Consultant

Frank Costigan QC
Barrister at Law

Elizabeth Curtain Judge
County Court Judge

Nicole Feely Resigned Aug 04
CEO St Vincent's Health

Terry Hearity
National Sponsorship Manager, Australia Post

Helen Herrman

Prof Psychiatry, St Vincent's Hospital

David Holdcroft SJ
Jesuit Social Ministries

Geoff King SJ
Principal, Jesuit Theological College

Clare O'Neil From September 04
Mayor, City of Dandenong

Bruce Robertson SJ
Staff Development Coordinator, Xaveir College

Julian Slatter SJ

Province Treasurer, Australian Jesuits

Peter Tratt Treasurer
Nest Financial Services

CENTRAL OFFICE

Julie Edwards
Executive Director (from 05/04)

Bernie Geary
Executive Director (Res. 05/04)

Peter Norden SJ
Policy Director

Lisa Maddocks
Business Support Director (from 08/04)

Graham Hoy Business
Support Director (ret.07/04)

Kerry Walker
Program Director (from 10/04)

Clint Bowman
Administration Assistant

Lay-Hoe Chua
Accountant

Ian Dillon SJ
Chaplain

Julie Fewster
Executive Officer to Executive

Lai Yin Foong
Administrative Officer (res. 08/04)

Michael Moffat
Fundraising (til 08/04)

Betty Munckton
Payroll Officer

Damian Renehan
Administration Manager

Education & Professional Services Unit

Elly Robinson
Unit Coordinator

Volunteers

David Armstrong

Auanya Bhattacharya

Walter Broussard

Nicholas Cole

Peter Coughlin

Marion Crotty

Phong Do

Peter Donald

Richard Edmunds

Michael Fury

Peter Goodman

Heli Heno

Tony Long

Judith McCormack

Irene McShane

Kate Millie

Michael Moffatt

Hannah Nguyen

Bob O'Halloran, Volunteer

Coordinator

Cassandra Phan

John Quinn

John Scollo

Yvonne See

Kevin Spence

Catherina Toh

Francis Wheeler

Vosper Katherine

IGNATIUS CENTRE FOR SOCIAL POLICY & RESEARCH

Peter Norden SJ

Policy Director

Research & Policy Assistants

Ann Agni

Tim Martyn

Renata Kokanovic (til 02/04)

THE BROSNAN CENTRE

Peter Coghlan Manager

Rob Ware Coordinator,

Accommodation & Programs

Vaughan Winther Coordinator,

Post Release Services

Peter Asker

Housing Support Worker

Anthony Carson CSEPP

Prison Employment Consultant

Sarah Covill

Team Leader

Colleen Edwards

Youth Worker

Caroline Gillespie

Team Leader

Sam Hickingbotham

Youth Worker

Emily Lenton

Youth Worker (til 08/04)

Rick Loos

Youth Worker

Rebecca McMillan-Sexton

Administration Officer

Hieu Tan Nguyen

Youth Worker

Tati Paul

Youth Worker

Maureen Peebles

Administration Officer

Alex Tsiliris CSEPP

Youth Worker

South Dandenong Pathways South

Wayne Clarke

Youth Worker

Perry House

Pauline O'Donnell

Coordinator

Residential Youth Workers

Darren Arnel

Frank Harrison

Evi Ipsilantis

Anton Jackievic

George Kata

Ron Nepean

Rooming House

Residential Youth Workers

Glen Hood

Waldemar Podgorski

Alex Rogers

Chris Robinson

Denice Schoenpflug

Ron Zarth

Lawrence Kupke (til 03/04)

Volunteers

Paula Anderson

Cam Aurel-Smith

Michael Bates

Yelena Belic

Zara Bell

Paul Caine

Angelo Campagna

Heather Carnegie

Heather Centrangelo

Charmaine Clark

Jo Dunin

Annie Edmonds

James Godfrey

Erin Infanti

Alev Koyunoglu

Jessica Low

Heather McLean

Mirjana Medic

David Orbach

Denice Schoenpflug

John Williams

COMMUNITY JUSTICE

Tony Hayes

Coordinator

Mark Griffiths

Senior Convenor

Russell Jeffrey

Convenor

Giovanna Nicola

Convenor

CONNEXIONS

Nick Garofalo

Coordinator

Andrew Davidson

Coordinator (res 08/04)

Rebecca Deering

Counsellor Coordinator

Peter Hosking SJ

Counsellor

Olivia Keene

Counsellor (res 03/04)

Ravi Lulla

Counsellor

Bradley Pearce

Intensive Youth Support Worker

(res 03/04)

Jenny Stevenson

Youth Outreach Worker

Anne Symons

Counsellor

Scott Ward

Youth Outreach Worker

COMMUNITY PROGRAMS

Cathy Guinness

Manager

Heng Ly

Administration Officer

Andrew Badcoe

Administration Officer (from 04/03)

COMMUNITIES TOGETHER

Atherton Gardens, Fitzroy

Community Development

Workers

Elias Sabbagh

Rosalind Vincent (til 10/03)

Nguyen-Doan Mai

Vietnamese Community

Collingwood Housing Estate

Aldo Malavisi

Community Development Worker

Collingwood Information and Drop in Centre

Community Development

Workers

Kellie Nagle

Samara Hodson

Richmond Estate

Sarah Castle

Centre Coordinator

Minh Bui

Community Information Worker

Community Empowerment Program

Community Development

Workers

Samara Hodson

Munira Mohamed (til 09/03)

Richard De Kley

Volunteers

Loc Dang

Phat Do

Janet Galea

Edward Kuek

Din Nguyen

Mai Linh Nguyen

Tham H Nguyen

Elizabeth Offord

Abdurahman Osman

Sr. Rosa Tran Thi Rang

VIETNAMESE WELFARE RESOURCE CENTRE

Kim Phuong Nguyen

Program Coordinator

Son Hoang Nguyen

Program Coordinator

Dinh Le

Community Development Worker

(til 03/04)

Volunteers

Sr Helen Malone

Sr Peter Wilson

GATEWAY PROGRAM

Rose Babic

Pathways Support Worker

Anne Buckley

Reception (res 01/04)

Helen Buckley fcj

Reception (res 12/03)

Karen Field

Manager

Cherry Grimwade

Research & Evaluation Officer

Joan Grochowski

Policy & Project Officer

Marja Harris

Administration Officer

Andrew Minge

Pathways Support Coordinator

Eric Myles

Administration Officer

Danielle O' Brien

Assistant Researcher

Amanda Simpson

Administrative Trainee

Art & Culture

Resident Artists

Alison Burton



Lai Yin Foong

Susan Reddrop

Eamonn Scott

Jeffrey Stewart

Sessional/Music Studio

Anthony Eton

John Favaro

Andy Scott

Vicky Guglielmo

Coordinator

Community Cultural Development

Sally Marsden

Community Cultural

Development Officer

Jacquie Stockdale

Visual Artist Mentoree

Creative Industries

Greg Bosch

Coordinator

Kevin Boxell

Sessional (til 08/03)

Emma Bulpit

Sessional/Jewellery

Paula Connelly

Sessional/Woodwork (til 01/04)

Cameron Sheldon

Sessional/Metalcraft

Laura Woodward



The Victorian Premier attended the Brosnan Centre on the anniversary of Father Brosnan's death on 26th March to unveil a permanent memorial to this great Australian who served the community as Pentridge Prison chaplain for thirty years.

Thank you

Jesuit Social Services would not exist without the help of our many generous supporters and donors who believe in our vision to make a difference and our capacity to deliver effective programs for the most disadvantaged.

Thank you to those many individuals who have helped us in a myriad of ways. Thanks also to those organisations, trusts, foundations and government departments who have supported us in our work. These include:

Organisations

- Allenzi Pty Ltd
- AXA Australia Staff Community Fund
- Bowens Timber & Hardware
- Galbally & O'Brien (Honourary Solicitors)
- Mallesons Stephen Jaques
- Minter Ellison
- Rotary Club of Richmond
- Simpson Constructions
- Tobin Brothers Pty Ltd

Government Departments

- Department of Victorian Communities: Community Support Fund
- Victorian Department of Education & Training
- Victorian Department of Human Services
- Victorian Department of Justice
- NSW Department of Premier
- Department of Education, Science and Training
- Federal Department of Immigration, Multicultural and Indigenous Affairs
- Federal Department of Health & Ageing
- Federal Department of Family & Community Services
- City of Yarra
- City of Melbourne
- City of Moreland
- Bayside Glen Eira Kingston - Local Learning & Employment Network
- Australia Council
- Arts Victoria

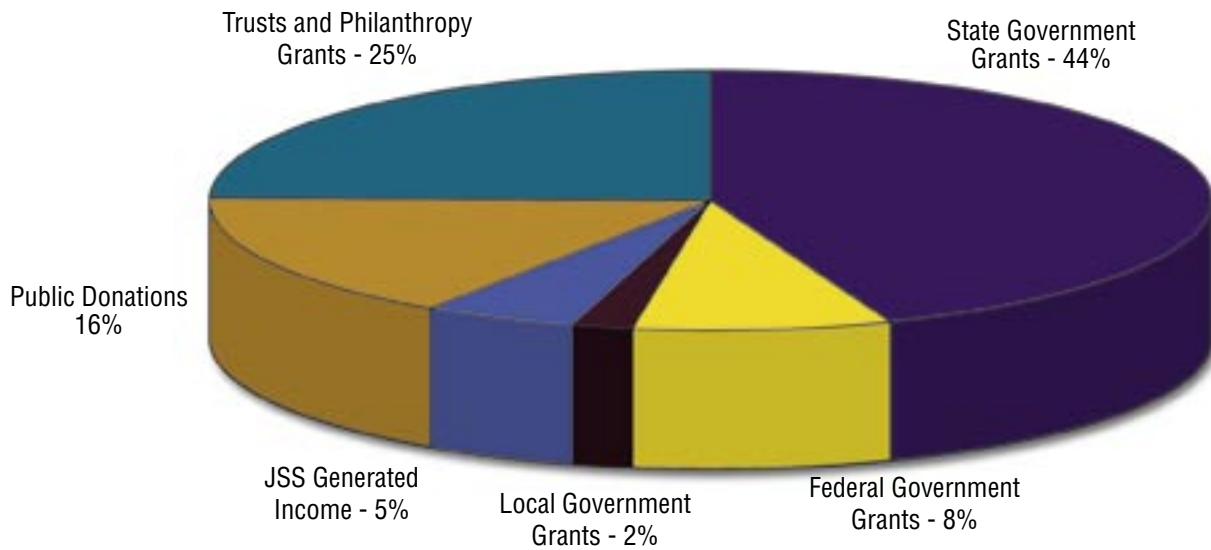
Philanthropic Trusts and Foundations

- William Angliss Foundation
- Annamila Pty Ltd
- Bennelong Foundation
- Buxton Foundation
- Colonial Foundation
- Drakensberg Trust
- Jesuit Fund for Apostolic Work
- Lord Mayor's Charitable Fund
- Melbourne Community Foundation (Ballandry Trust)
- Melbourne Newsboys Club Foundation
- Myer Foundation
- Perpetual Trustees
- Ian Potter Foundation
- Lance Reichstein Foundation
- Victoria Health Foundation
- JB Were Foundation Ltd
- Hugh Williamson Foundation

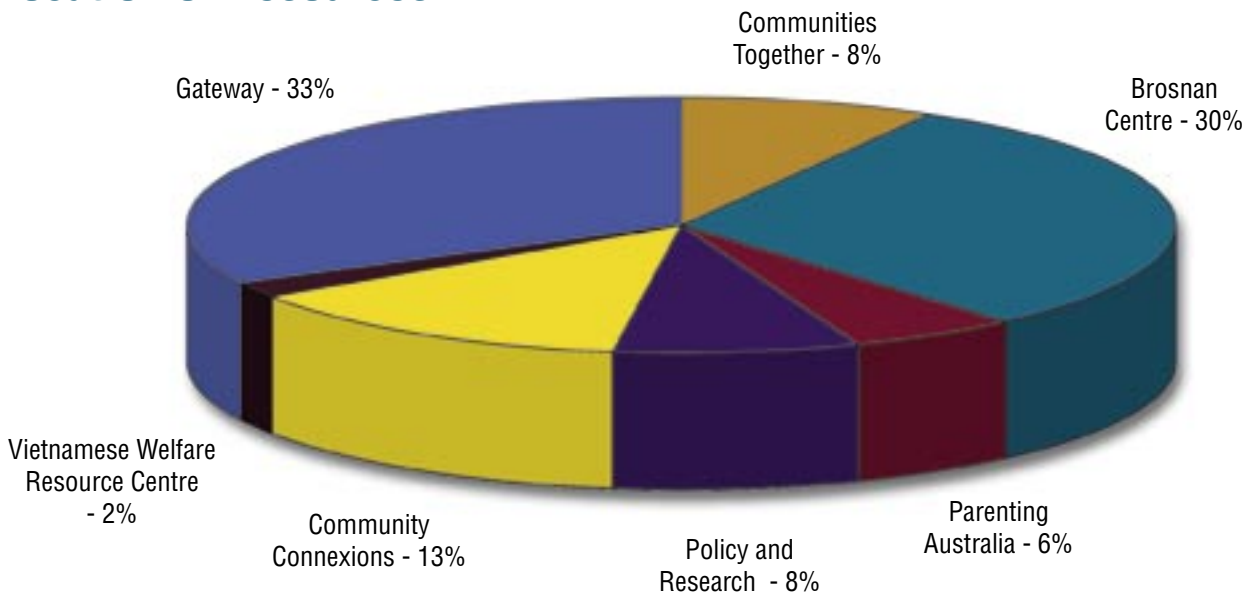
First by listening attentively to the voices of those who already walk there: and I can only hear them by entering into relationship with them"

Financial Summary

Sources of Revenue



Allocation of Resources



*Then, with foot poised I listen to others -
my colleagues from partner organisations,
the latest literature and research*

Three ways you can support our work

A gift in your Will is a gift for the future

A Bequest to Jesuit Social Services is an investment in the future of Australian society. Remembering our work in your Will is a way of ensuring that a Christian value based organization that is committed to a just and fair Australia will be sustained in its work in coming years.

If you wish to receive confidential advice about how your could assist Jesuit Social Services in this way, contact our Bequest Adviser, Father Peter Norden Telephone: 03 9427 7388, or email: peter.norden@jss.org.au

Your Bequest is a very special gift - it is part of our shared vision.

The following simple statement in your Will ensures that your wishes are carried out:

"I give to the Jesuit Social Services Foundation the sum of \$ _____ a specific gift of _____ a percentage of my estate _____ to be paid free of duty and to be applied for the general purposes of the organisation.
I declare that the receipt of the Director, or other proper office of Jesuit Social Services, shall be full and sufficient discharge to my Trustee".

If you would like further information about a Bequest, or how you can assist our important work in the community, please contact Father Peter Norden, SJ on (03) 9427 7388.

Becoming a volunteer

I am interested in providing direct help as a volunteer. Please phone me to discuss how I may assist.

Mr Mrs Ms Dr Other _____

Surname: _____ Given Name/s: _____

Address: _____

_____ Post Code: _____

Telephone Home: () _____ Telephone Work: () _____

Please complete details above as appropriate and return to:
The Volunteer Coordinator, Jesuit Social Services PO Box 271 RICHMOND VIC 3121
OR Fax: (03) 9427 1819 OR Email: volunteer@jss.org.au

For further information, telephone the Volunteer Coordinator on (03) 9427 7388 (Tue-Thu, 10am: 4pm)

Can you support our services to vulnerable young people and families?

Please find enclosed a gift of \$ _____ to assist Jesuit Social Services.

My cheque is attached OR Charge my:-

Visa Mastercard Bankcard American Express

Credit card No.

Expiry date: ___ / ___ Signature: _____

Surname: _____ Given Name/s: _____

Address: _____

_____ Post Code: _____

Telephone Home: () _____ Telephone Work: () _____

Please Note: If using your credit card, please remember to sign. **THANK YOU, YOUR GIFT IS TAX DEDUCTIBLE.
Send your tax deductible donation to: Jesuit Social Services, PO Box 271, Richmond 3121*

*And as I plant that raised foot I continue
a process of reflection and evaluation, of advocacy
and research, of influencing social policy*

2004 Gateway
Fundraising Dinner



Something here would be great to
fill the space the contacts are a bit
unbalanced

Jesuit Social Services Contact Details

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Vietnamese Welfare Resource Centre

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Flemington 3031
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Fax: 03 9376 4687
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*each step actually changes the ground
we walk on as this is happening*



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email jss@jesuit.org.au
www.jss.org.au



*...the other foot is rising, waiting,
ready for the next step.*

– Julie Edwards, Executive Director, Annual Dinner Speech